



CASE STUDY



Client: Fenwick Colchester

Client: Fenwick

Nature of client end user business:

Originally called Williams & Griffin, the store was formed in 1963 from a merger of independent stores founded by Herbert Williams and Henry Griffin in the 19th century, which was then sold to Fenwick department stores in 2008. This was followed by a major £35 million redevelopment and was the largest department store redevelopment taking place outside Central London.

Today, Fenwick Colchester offers a West End shopping experience featuring the best brands in the region.

Project Location: Colchester

Scope of works:

We are responsible for the closed systems maintenance and water hygiene management within this flagship store and local warehouse.

Timing: February 2017 and continuing

What the project entails:

We host in-house compliance software to ensure all water hygiene treatment works are scheduled and completed on time, every time. All works are electronically hosted on our bespoke logbook portal, service visit reports are emailed out regularly.

Specialist services:

Closed system water sampling is regularly performed to BS8552 standards using BSRIA BG29 as reference guide.

What we brought to the job:

Close liaison and cooperation with the client's on-site facilities team are paramount importance. Works are programmed to be flexible to ensure there is no loss of service to public areas during opening hours.

